



Conqueror International Warranty Statement Schedule of Warranty Period.

Conqueror Doors Covered: Classic and PIR Range Residential Use:

- 2 years corrosion free on door curtain – based on regular washing of all door panels on a regular basis (Excludes paint surface Joint rubbing)
- 2 Years on all components if fitted by an authorized Conqueror Doors installer.
- 2 Years or 25,000 cycles for counterbalance spring system.
- 2 Years on the Conqueror DC garage door opener (excluding remote batteries)
- 2 Years on labour & workmanship when installed by a Conqueror Doors installer.

This Warranty is based on the Conqueror door being serviced annually. The service must be carried out by an authorized Conqueror Door technician.

Service costs are not included.

It is the home owner's responsibility to organise the service through a Conqueror Distributor.

Failure to obtain this first 12 month service will void any warranty. Please discuss this with your local Conqueror Door distributor.

For coastal regions, geothermal or industrial areas it is essential to clean the door on a monthly basis to decrease the potential of corrosion from the salt spray and grime build-up.

For more information on the care and maintenance of your Conqueror Door, contact Conqueror directly

Phone: 0508 999000: Email: sales@conquerordoors.com: www.conquerorproducts.com

Product Warranty Conditions

February 2016

1. Subject to the following limitations and exceptions, Conqueror Doors Ltd (hereafter, Conqueror Doors) warrants all new doors, motors and electronic components of its Manufacturer to be free from defect in workmanship under normal use and service.
2. Conqueror Doors further warrants all installations carried out by its authorized installers, to be conducted with reasonable care and free from defects and Workmanship; its obligations being limited to making good any such defect within a Reasonable timeframe, provided that notice of any claimed defect in material workmanship in or resulting from installation of any door be given to Conqueror Doors within the period stated on the Schedule of Warranty.
3. This warranty does not apply to any defect, loss or damage arising or caused directly or indirectly by or as a result of:
 - 3.1. Any masonry rendered or other surfaces cracking or collapsing during Installation of the door.
 - 3.2. Any weakening or collapse of the structure to which the doors are affixed occurring any time after installation
 - 3.3. Any damage occurring in transit by customer appointed carrier or occurring after delivery and prior to installation when the components are within the care of the customer



- 3.4. Any damage to components incurred after installation by any party other than an authorised Conqueror Doors installer
- 3.5. Any damage to components attributable to the installation procedures other than an authorised Conqueror Doors installer
- 3.6. Any defect rising from or attributable to the failure to carry out normal preventive maintenance or adjustments per the Recommended Maintenance Schedule.
- 3.7. To any additional defect damage or deterioration arising from or attributable to the continued operation of the door after it is known to be defective
- 3.8. Any fault in customer's electricity supply including surges and lightning strikes
- 3.9. Damage resulting from the incorrect use of the door, whether accidental or deliberate
- 3.10. Events outside of the reasonable control of Conqueror Doors, including but not limited to acts of God, extreme weather, actions permitted or omitted by the customer
- 3.11. Ordinary wear and tear and exposure

4. Items excluded from Warranty:

- 4.1. Chain Rattle
 - 4.2. Batteries
 - 4.3. Sensitivity adjustments
 - 4.4. Fuses
 - 4.5. Globes
5. These warranty terms are subject to the Consumer Guarantees Act 1993 and supersedes and excludes all representations, warranties and conditions, whether expressed or implied by law. Conqueror Doors shall have no liability or otherwise than herein provided for any loss and damage (including consequential loss and damage, loss of use or profits) by reason of delay, defective or faulty materials or workmanship, negligence or any act, matter or thing done permitted or omitted to be done by Conqueror Doors.
6. Section 5 is excluded where the buyer is contracting within the terms of a business
7. Conqueror Doors reserves the right to touch up on site all pre-painted surfaces but no responsibility will be taken for the possibility of any paint rubs, scuffing etc. on the internal finish or external painted surface.
8. Proof of purchase must be provided to Conqueror Doors at time of Warranty claim.
9. The internal surface of the door is a manufacturer's protection coat and can be painted to match the garage interior by the owner. This coating is not guaranteed against minor scratches and blemishes

All reports of damage need to be documented and photographed upon receipt to be investigated on a case by case basis.

10. INSTALLATION DETAILS: Installed Date: _____

Installed By: _____

Serial/Sales Order Number: _____